

PUTNAM COUNTY COMPREHENSIVE SERVICES, INC

CONSUMER, STAKEHOLDER, and STAFF SATISFACTION SATISFACTION SURVEYS FYE 2018-2020

CONSUMER	2017- 2018		2018-2019		2019-2020	
	RESPONDENTS	SCORE out of 5	RESPONDENTS	SCORE out of 5	RESPONDENTS	SCORE out of 5
CLS	42	4	63	4	67	4
Group Homes	6	4	12	4	12	4
Greencastle Hab	47	4	40	4	35	3
Greenwood Hab	13	4	11	4	5	4
Greenlight Art GC	12	4	37	3	7	3
Greenlight Art GW	5	4	9	4	6	4
Transportation	18	5	16	4	21	4
Work Center	33	4	29	3	24	4
Supported Emp.	7	5	11	4	9	4
TOTAL	183	4	228	4	186	4

STAKEHOLDER	2017- 2018		2018-2019		2019-2020	
	RESPONDENTS	SCORE out of 5	RESPONDENTS	SCORE out of 5	RESPONDENTS	SCORE out of 5
Guardian/Family	17	4	16	4	5	4
Comm Partners	5	5	3	5	14	4
Industrial Partners	1	5	4	4	2	4
TOTAL	23	4	23	4	21	4

STAFF	2017- 2018		2018-2019		2019-2020	
	RESPONDENTS	SCORE out of 5	RESPONDENTS	SCORE out of 5	RESPONDENTS	SCORE out of 5
CLS	78	4	56	4	57	4
GROUP HOMES	8	4	8	4	7	4
ADMIN	6	4	5	5	5	5
GC HAB	6	4	5	4	5	3
GW HAB	6	4	3	4	4	3
WORKCENTER	4	4	6	4	5	3
SUPPORTED EMP>	5	4	2	4	2	4
ANON	14	4	13	4	10	4
TOTAL COMBINED	127	4	98	4	95	4